Rear Hatch Trim Panel Is Loose or Falls Off

**SYMPTOM**
The rear hatch trim panel is loose or falls off.

**PROBABLE CAUSE**
The retaining clips do not have enough grip.

**CORRECTIVE ACTION**
Replace the three upper clips on the panel with new clips.

**PARTS INFORMATION**
Pillar Clip Trim (3 required):
P/N 91560-S84-A11, H/C 5454970

**WARRANTY CLAIM INFORMATION**

**In warranty:** The normal warranty applies.
Operation Number: 857108
Flat Rate Time: 0.2 hour
Failed Part: P/N 91560-S84-A01
H/C 5454962
Defect Code: 011
Contention Code: A02
Template ID: 03-050A
Skill Level: Repair Technician

**Out of warranty:** Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Parts and Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

**REPAIR PROCEDURE**

1. Open the hatch, then remove the screw clip and the pull pocket (see page 20-63 of the 2003 Element Service Manual).
2. Remove the trim panel assembly by pulling down from one side to the other, making sure you do not damage the panel or the clips.

3. Remove the three upper clips, and install three new clips.

4. Reinstall all removed parts.