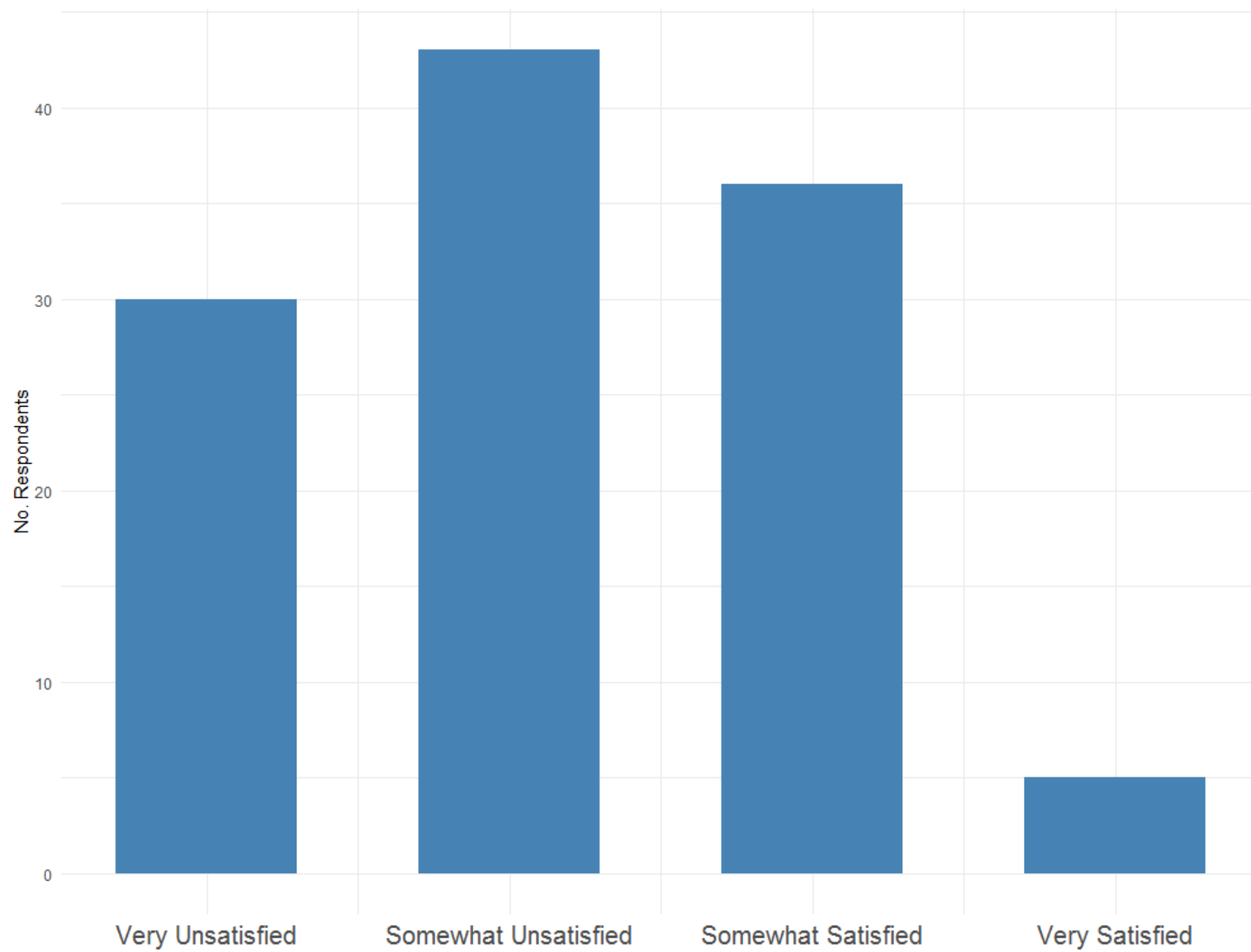


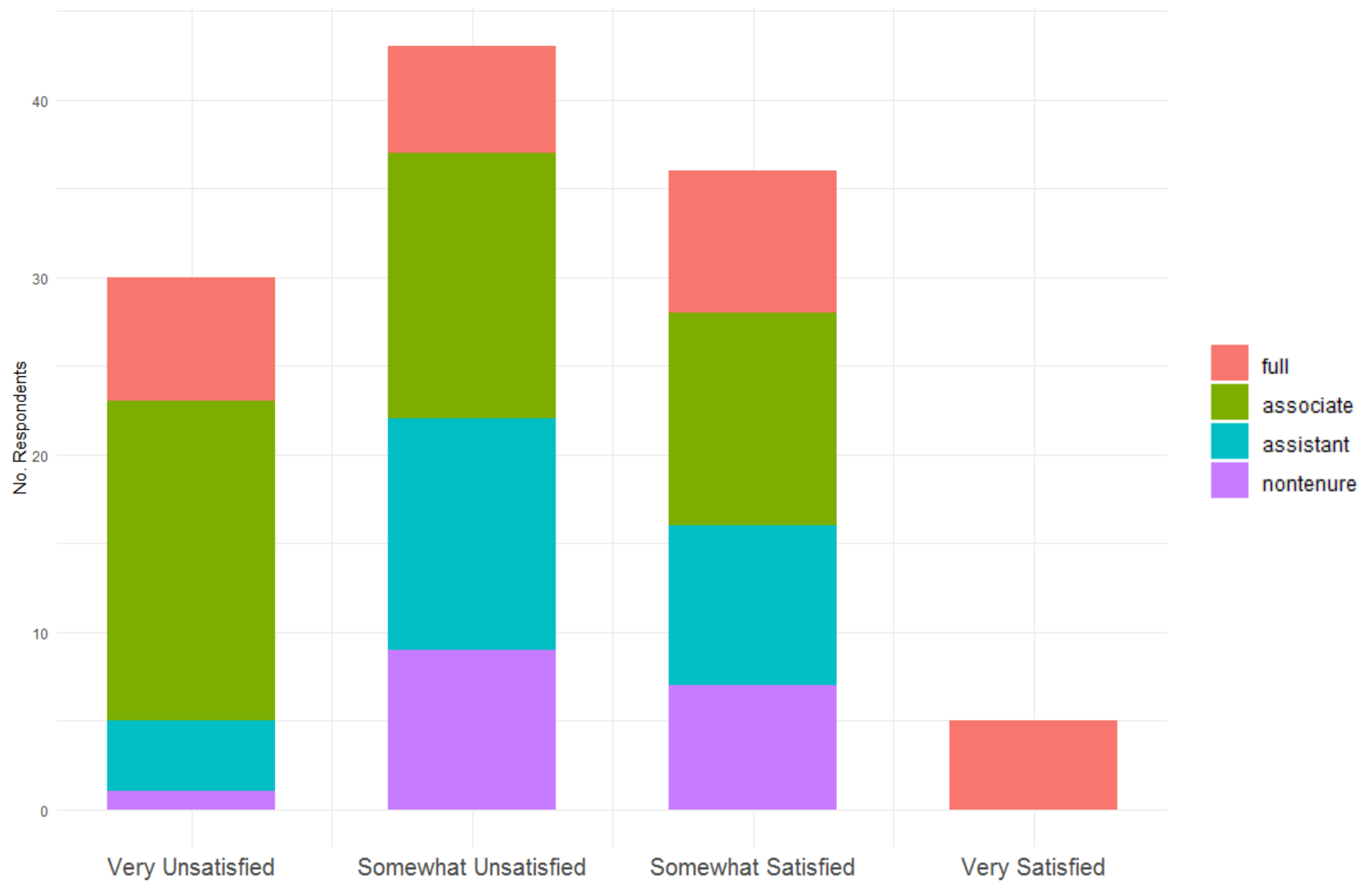
Service System Satisfaction Survey

Results from December 2018 Skidmore College faculty meeting
Faculty Executive Committee

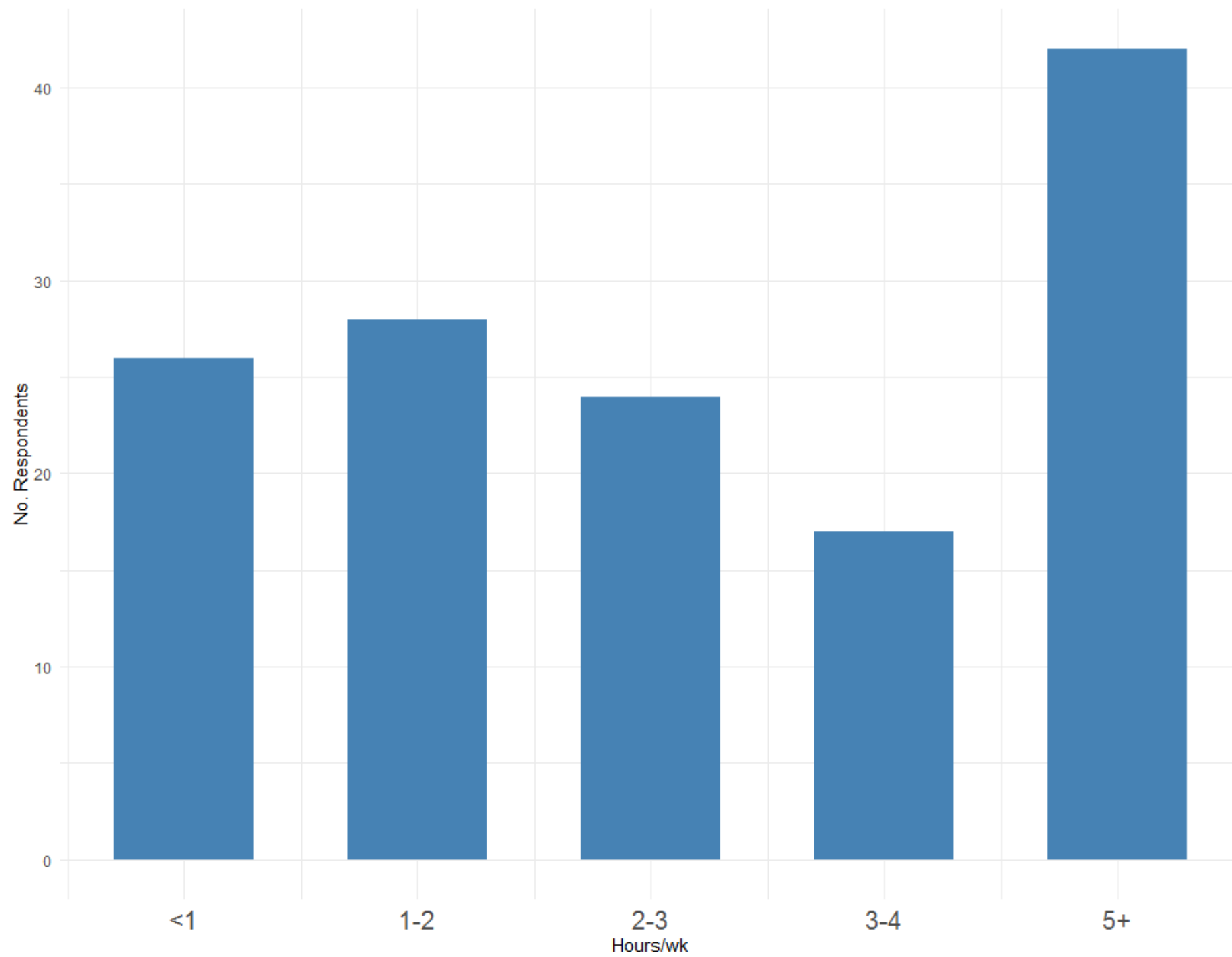
Job Status	Total # of faculty	Number who completed survey	% of faculty (who completed the survey)
SKIDMORE	279	138	49.5%
Non-tenure track	71	31	43.7%
Assistant	63	33	52.4%
Associate	77	48	62.3%
Full	68	26	38.2%

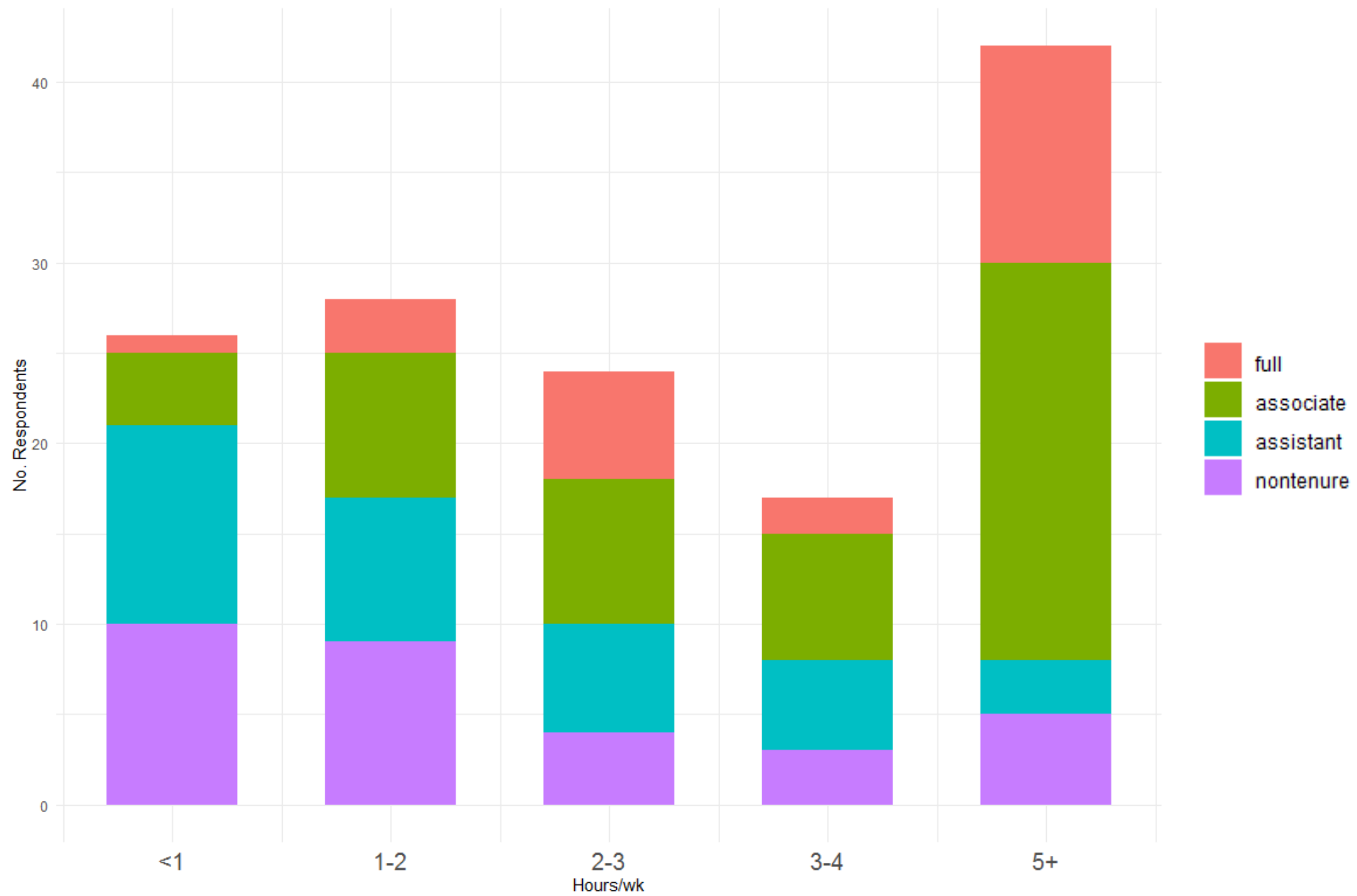
How satisfied are you with how college service (committees, task forces, working groups, department leadership, etc.) is valued?



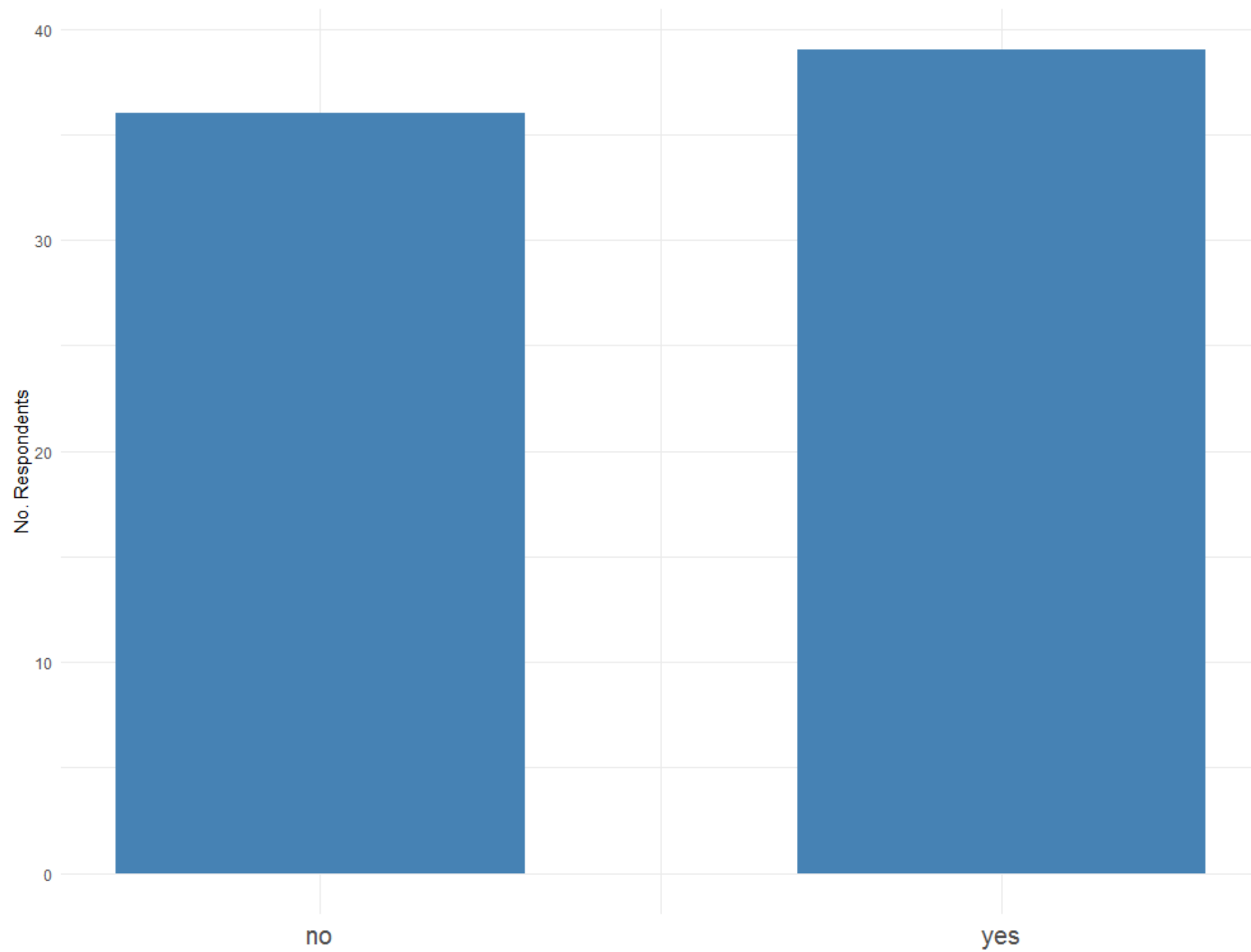


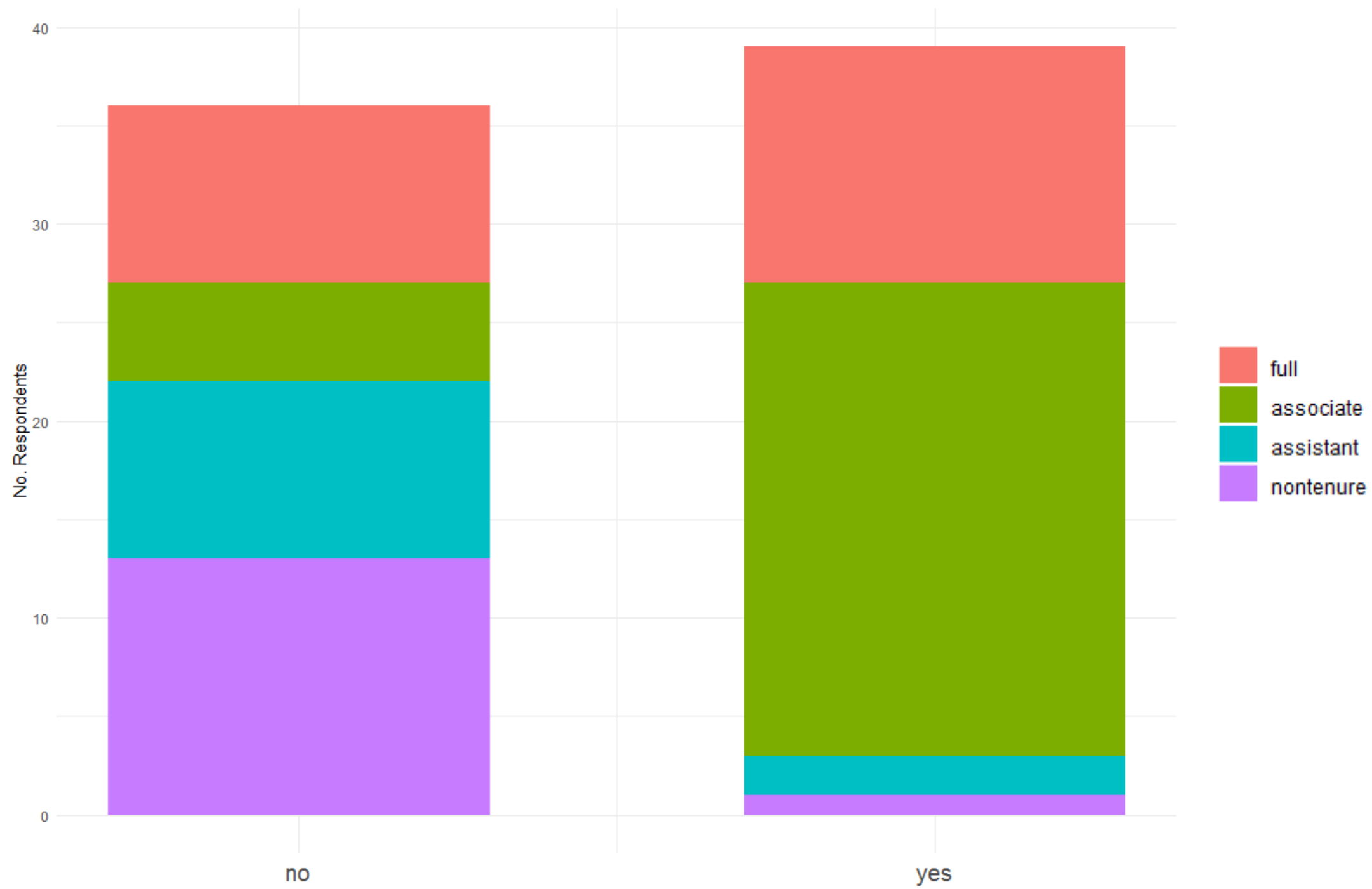
On average, how many hours a week do you spend on college service (including department/program chair/director, but not other departmental service)?



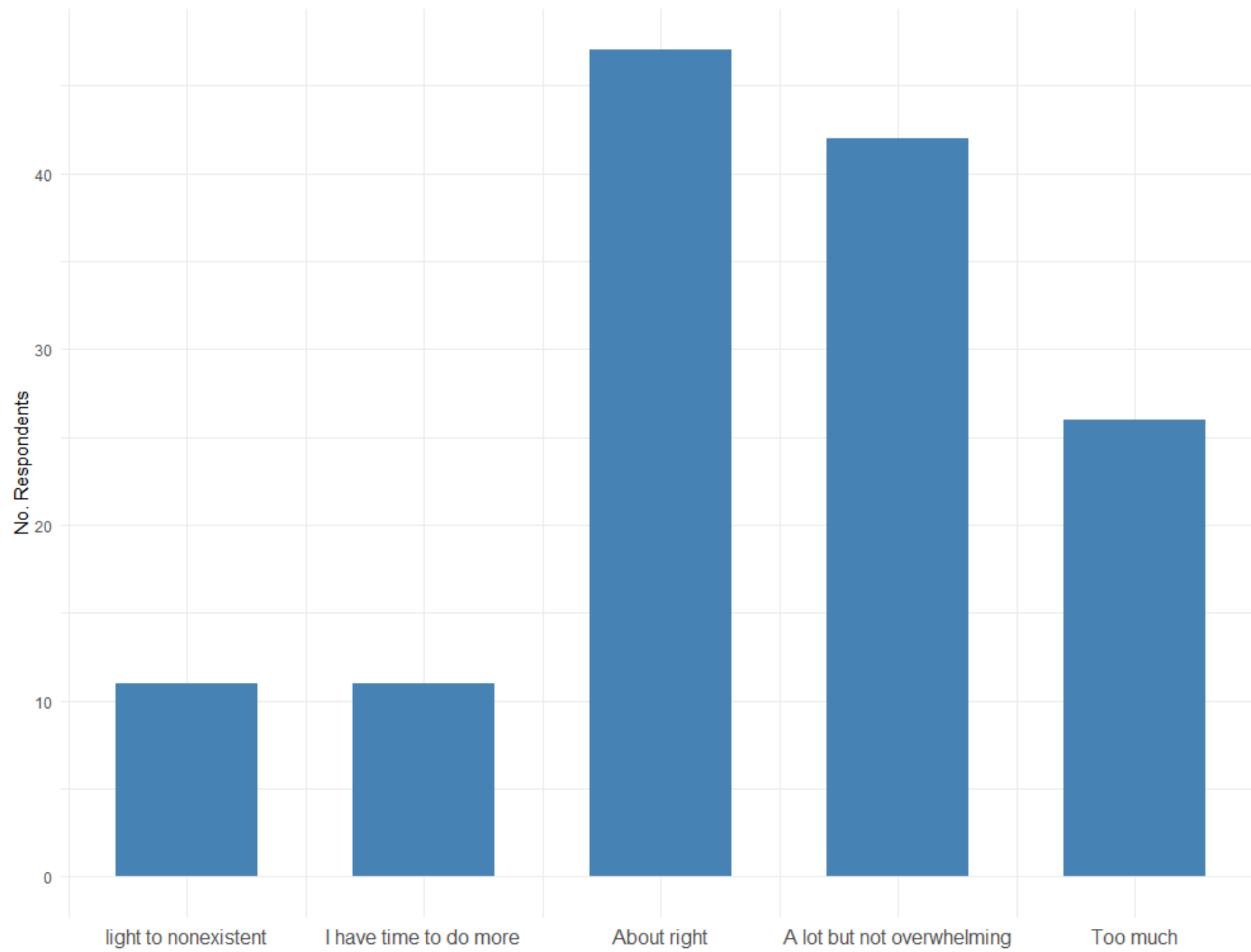


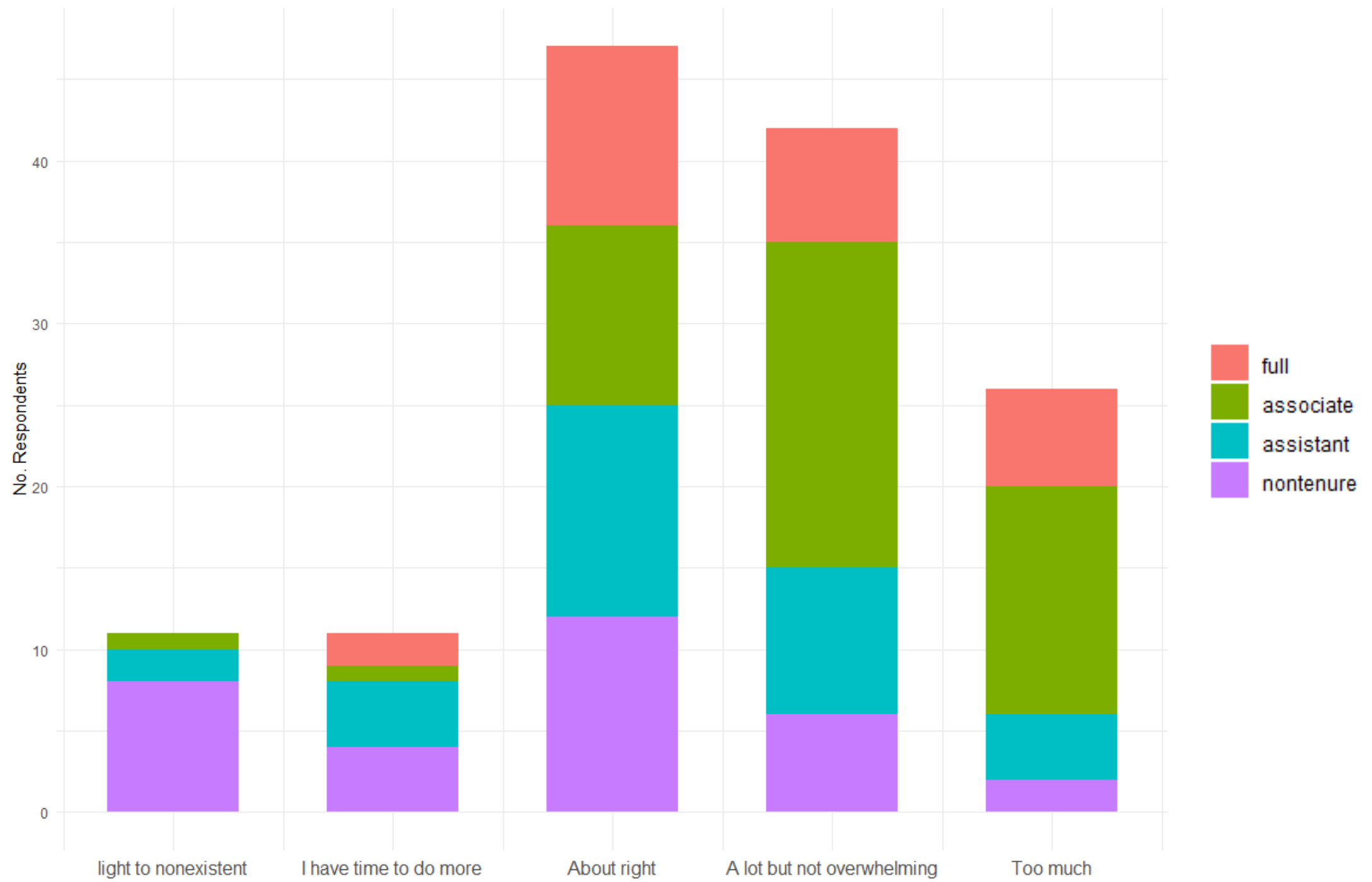
If you chose 3-5+ (D or E in previous question), are you compensated (money/course release) in any way?



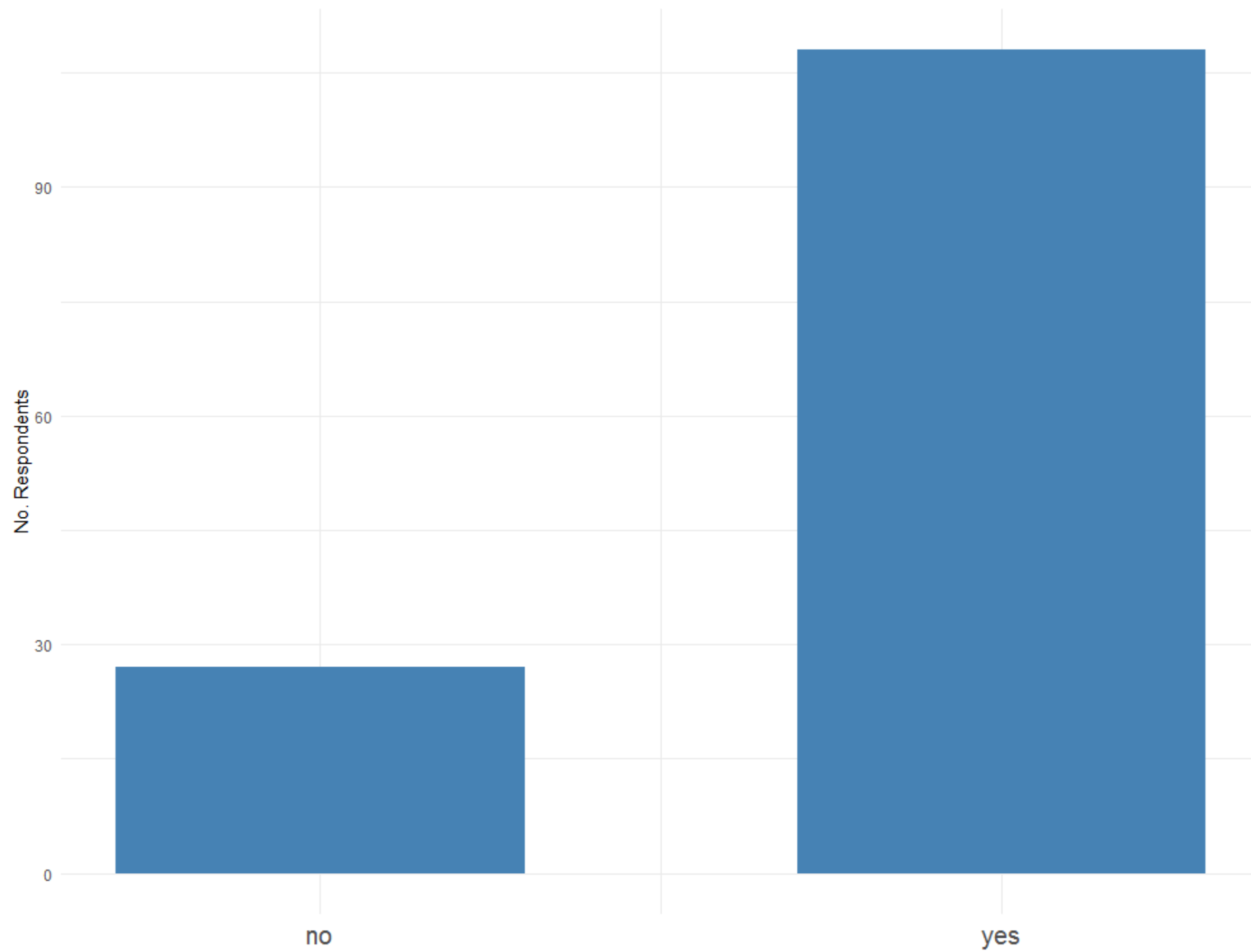


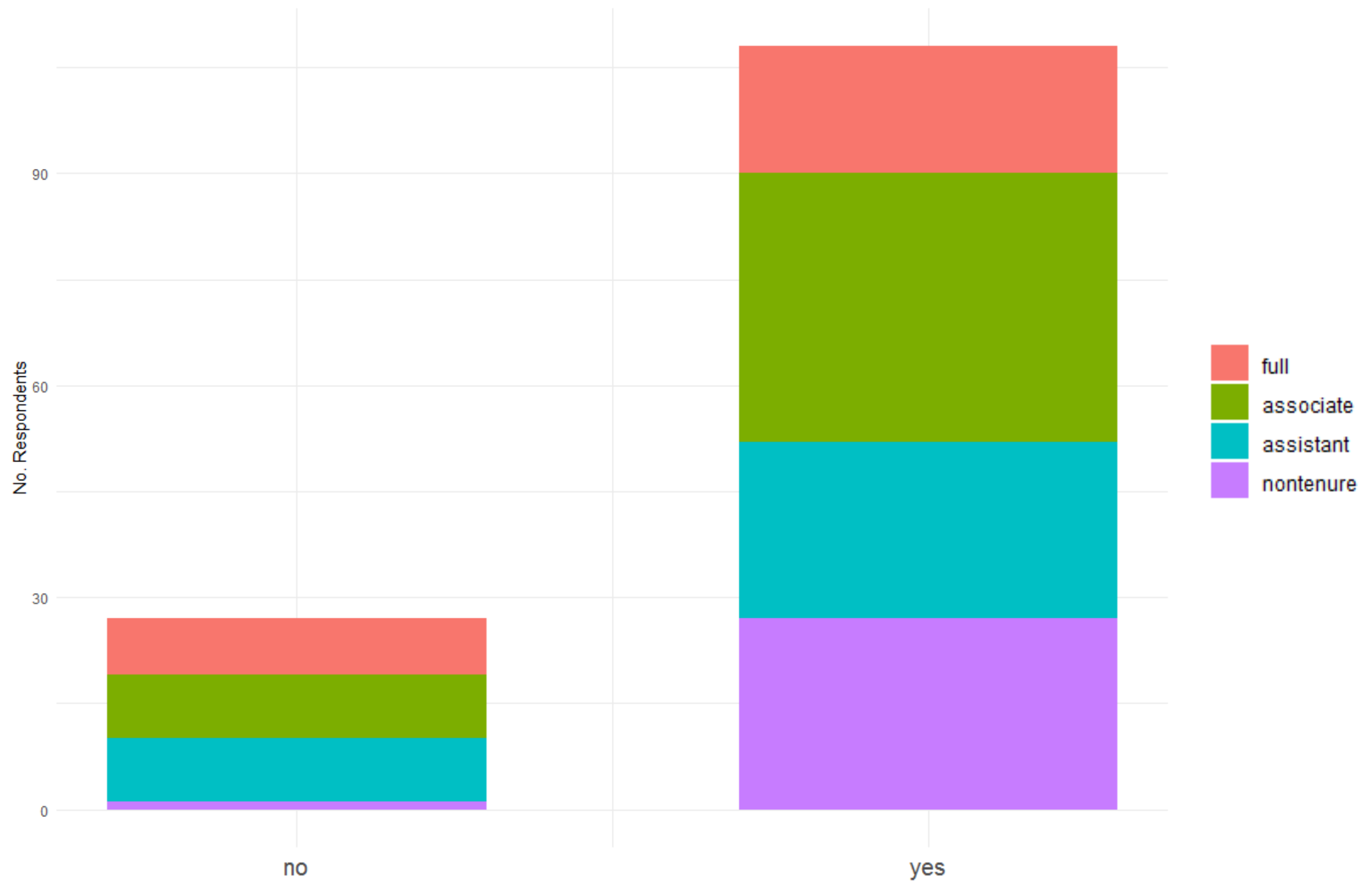
How do you feel about the time you put into college (i.e., not departmental) service?



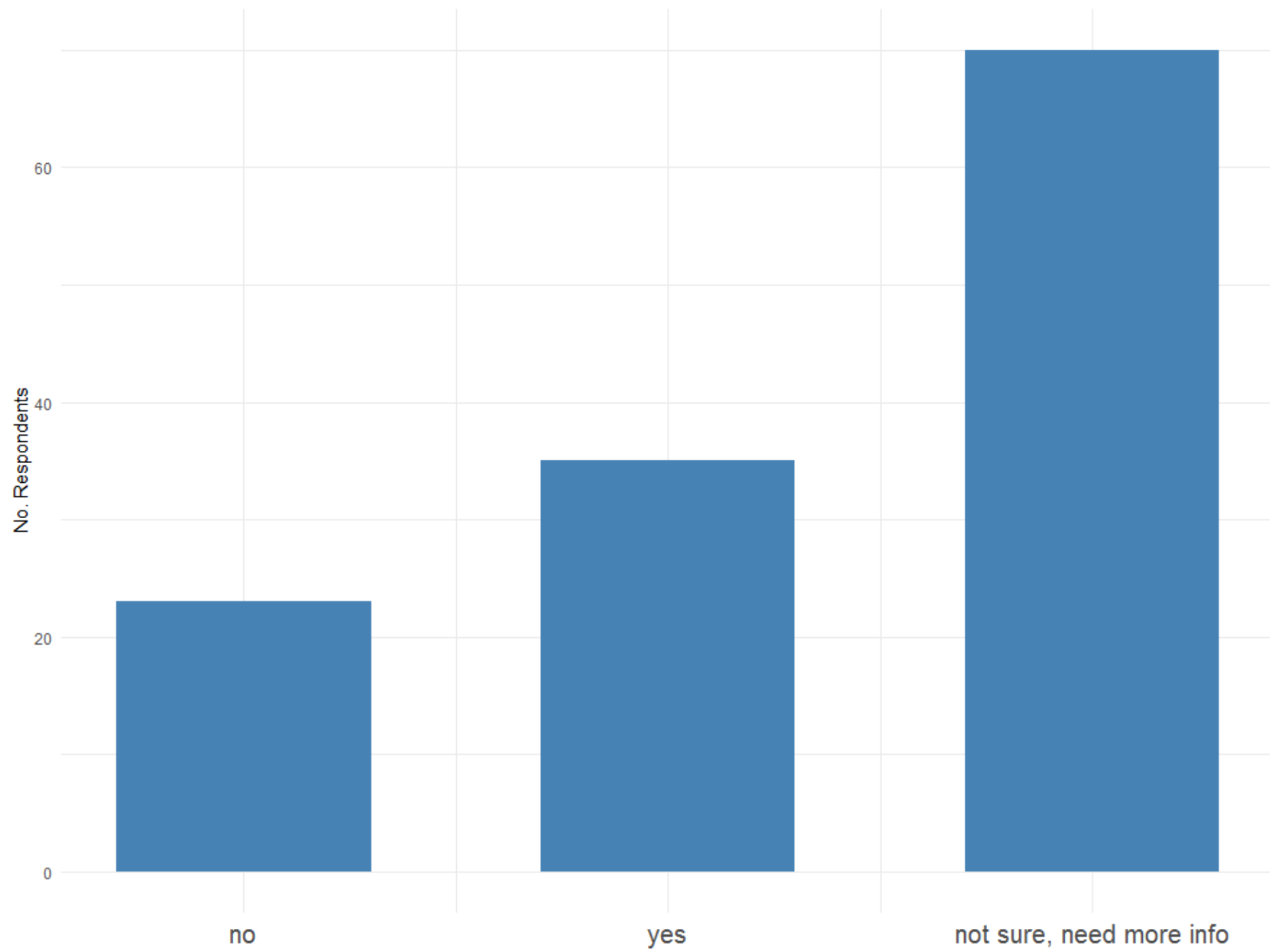


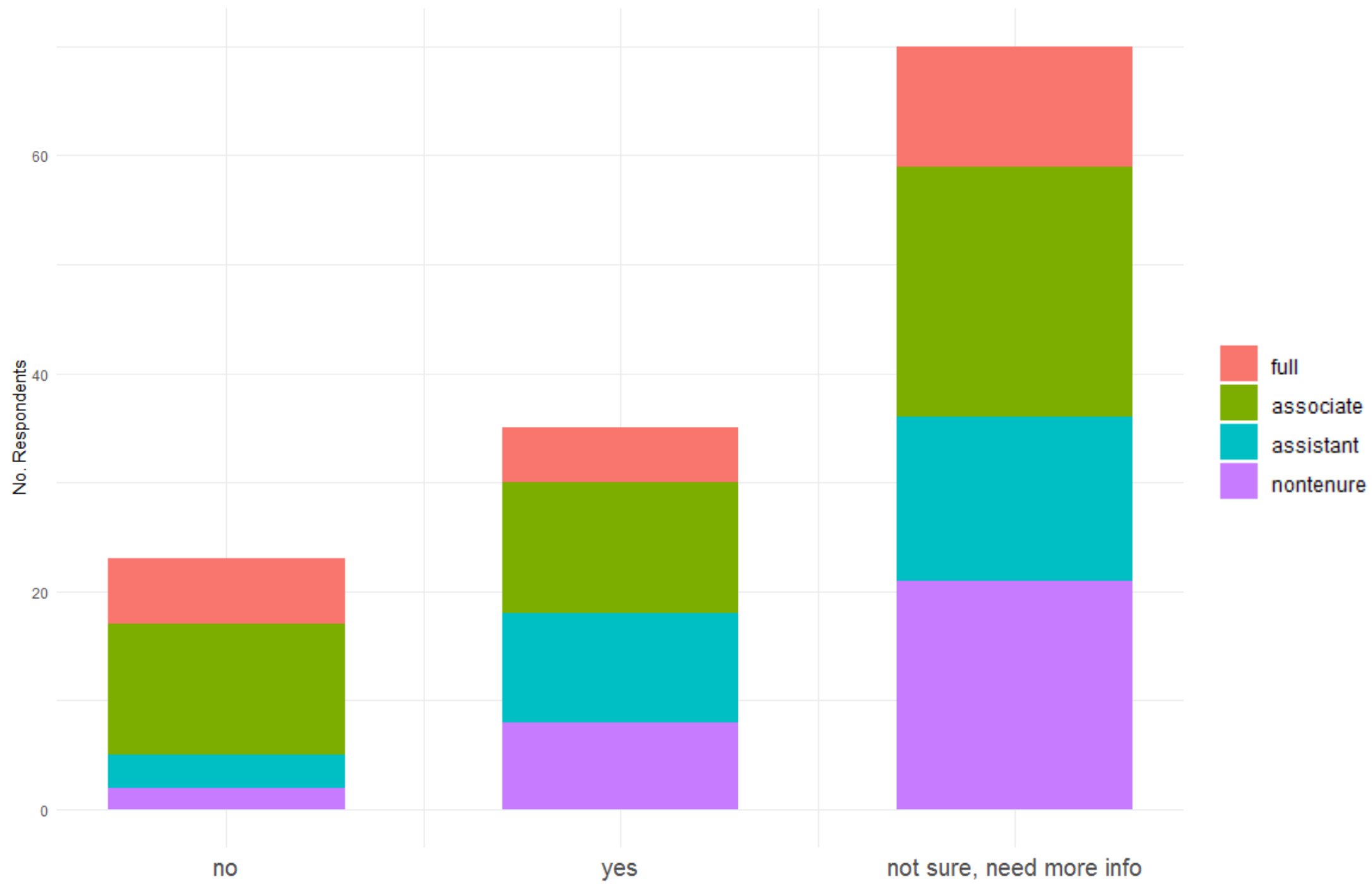
Are you interested in seeing a change to how we mandate college-wide service that would include not just governance, but potentially capture all kinds of service to the college?



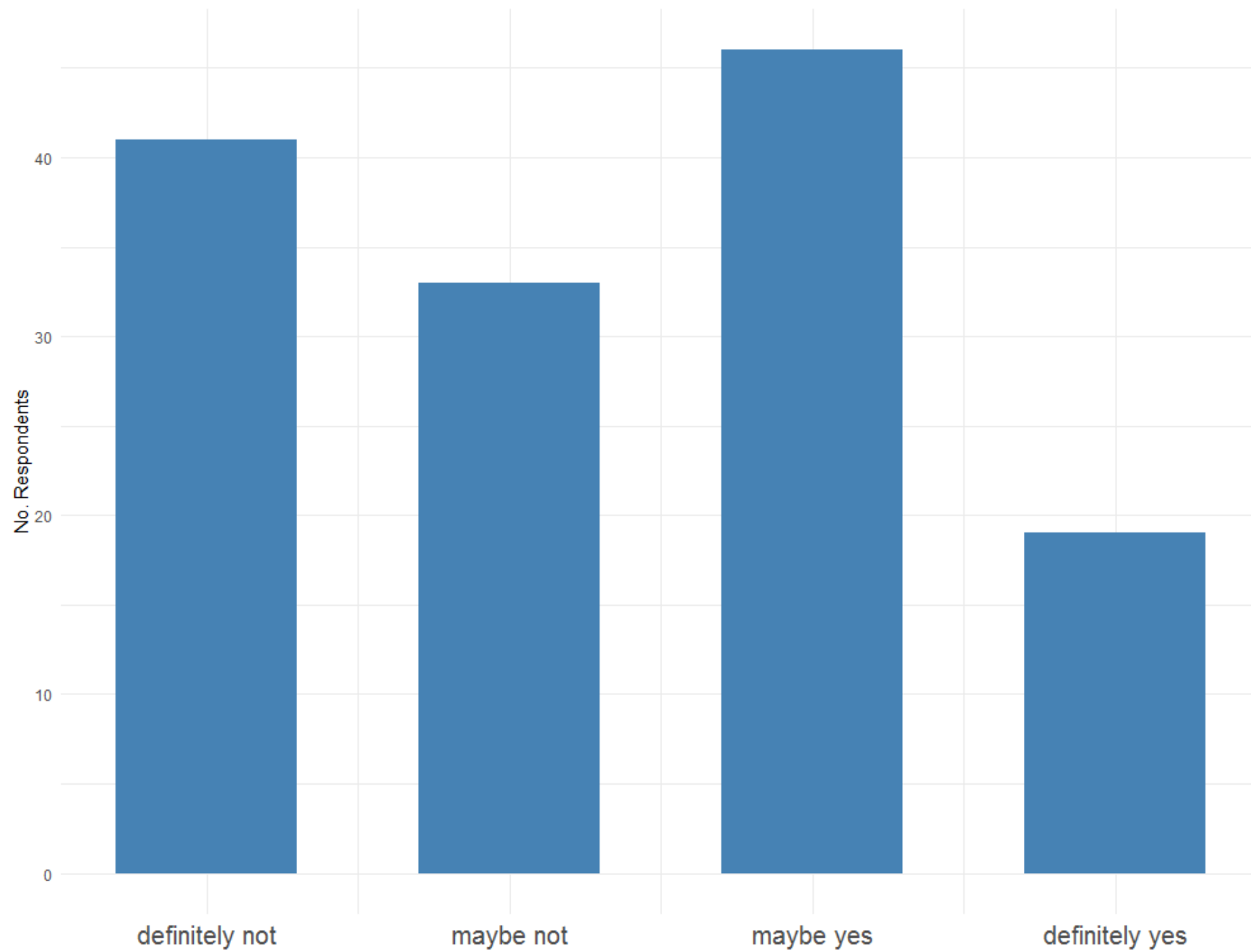


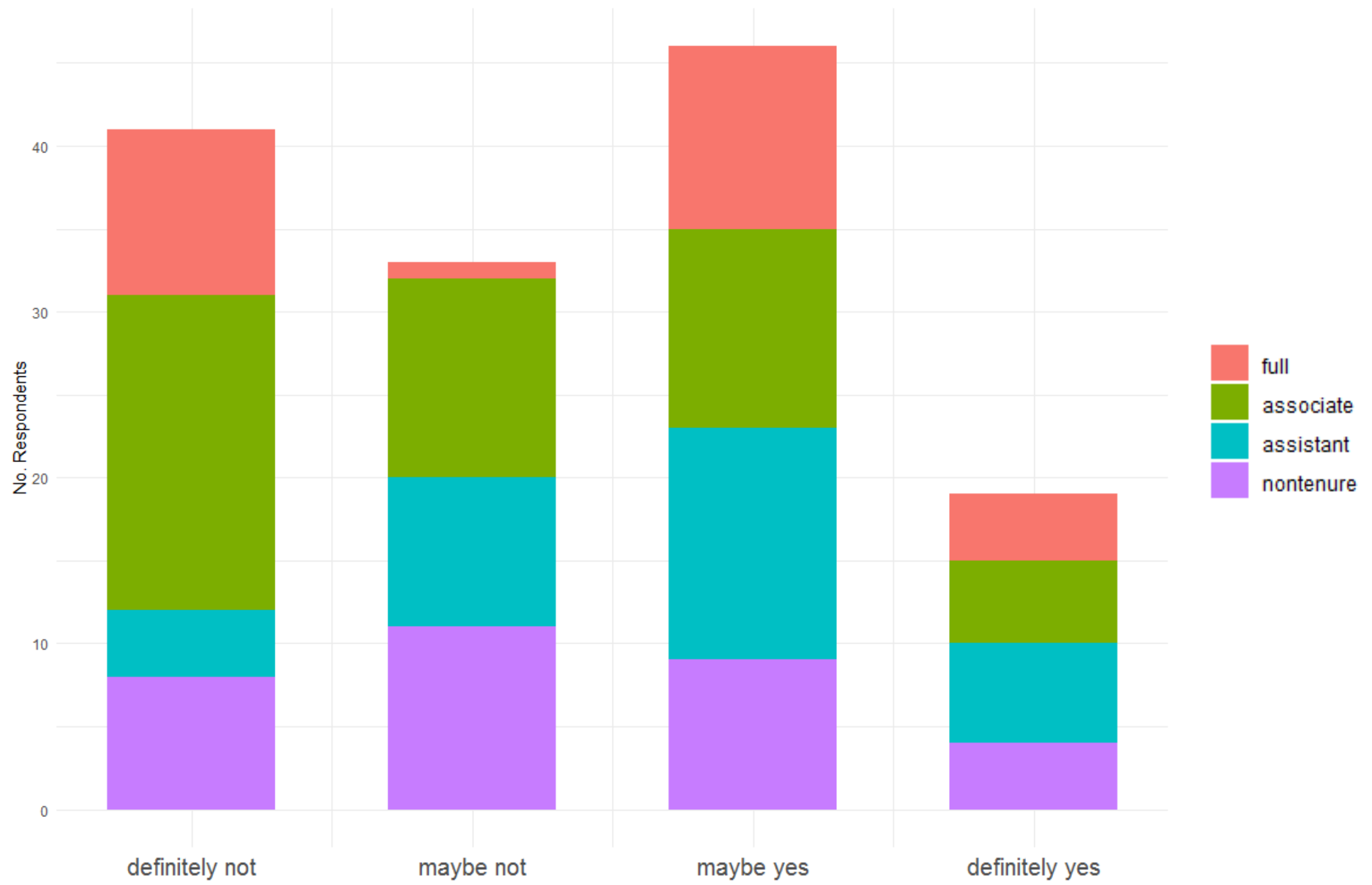
If you are interested in seeing a change to how we mandate college-wide service, are you interested in a credit-based system?



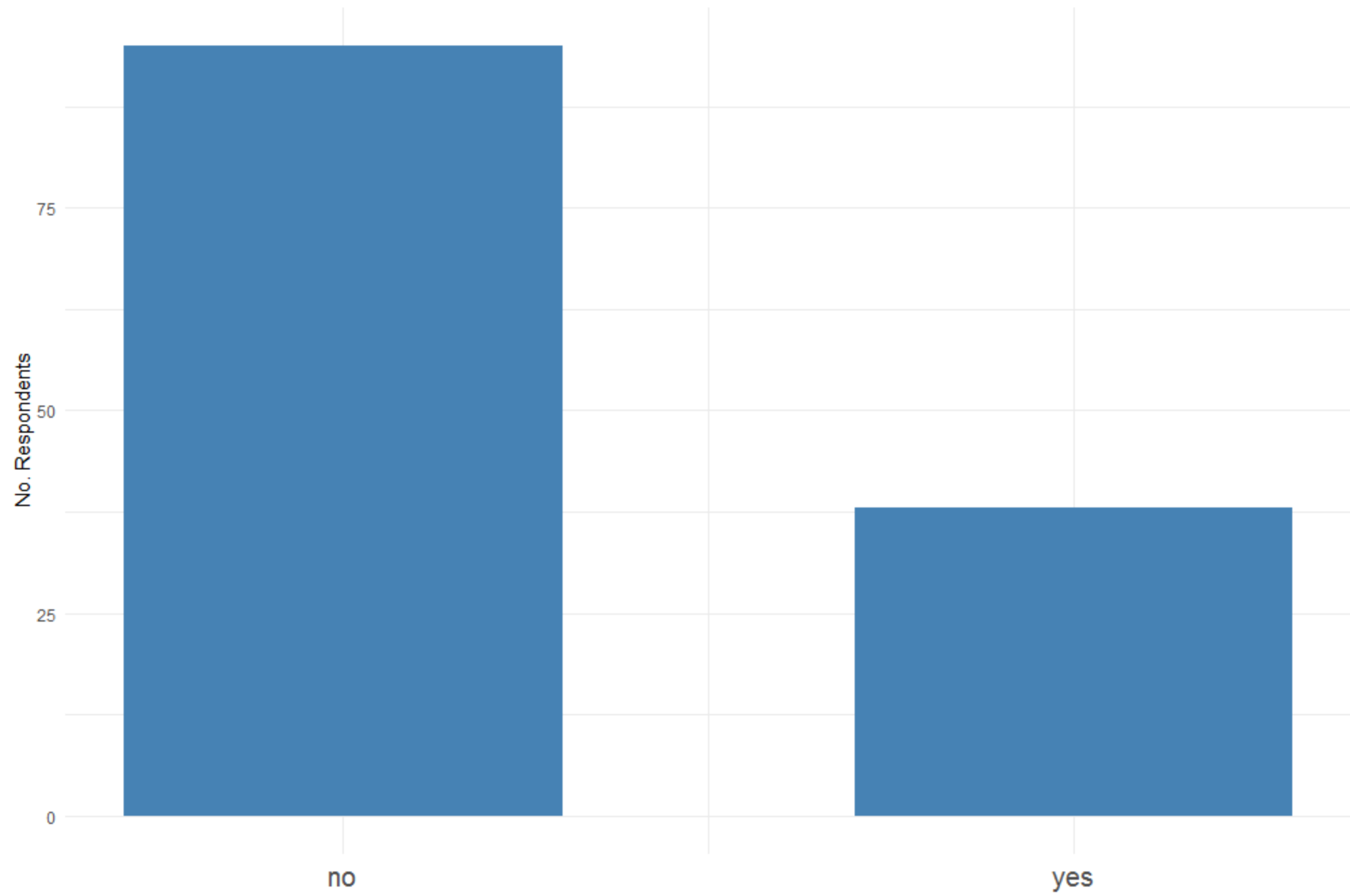


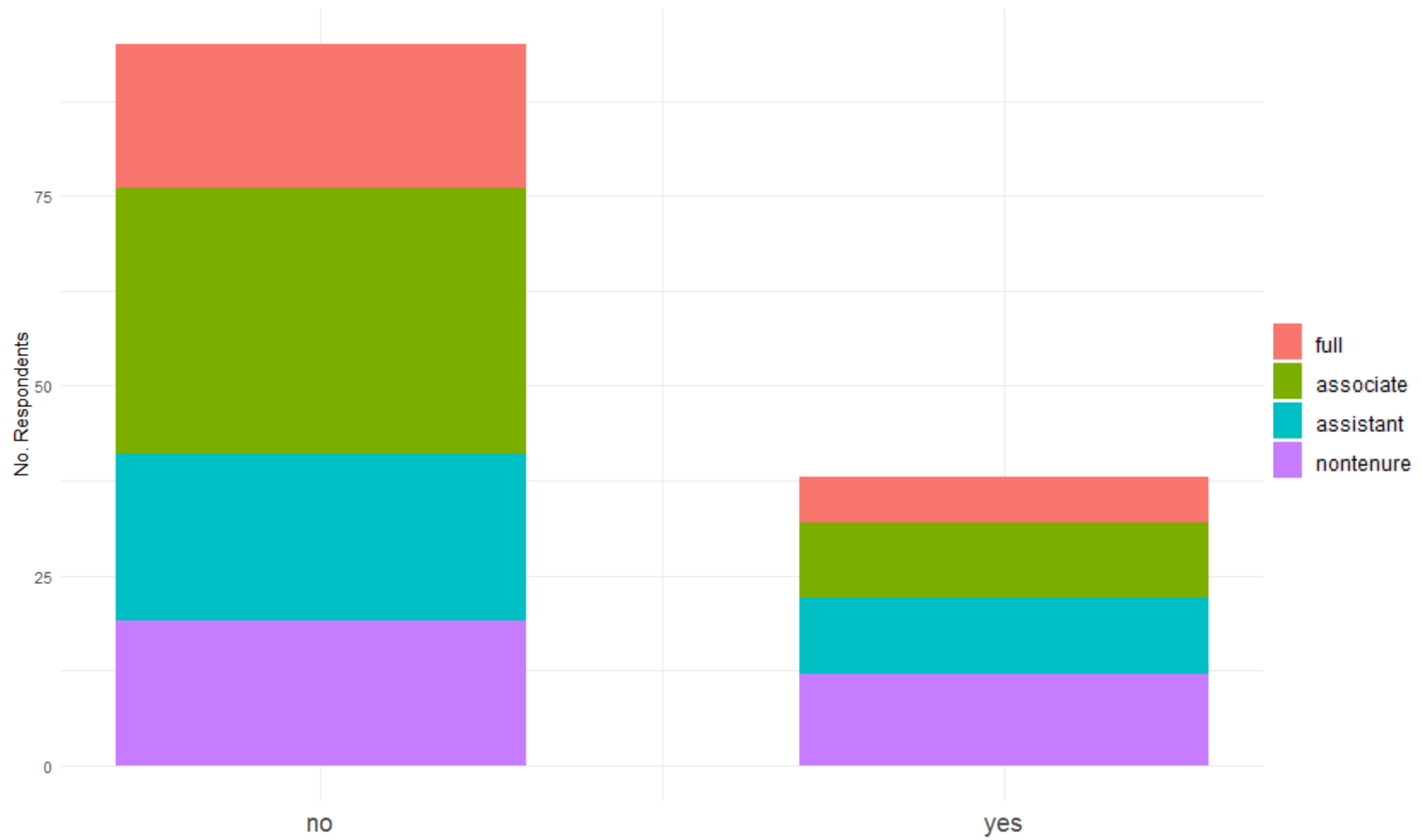
Would you be in support of shifting service responsibility to the administration to reduce the overall service burden to the faculty?





Are you willing to join a working group on this topic?





SUMMARY DATA

(across questions, by rank)

	Nontenure	Assistant	Associate	Full
Mean rating service satisfaction	1.35	1.19	0.87	1.42
Mean rating time burden	2.69	3.28	3.96	3.65
Mean rating interest shift service to admin	1.28	1.31	1.06	1.35
% 3+ hrs college service per week	25.8%	24.2%	59.2%	58.3%
% compensated (for those 3+ hrs/wk)*	12.5%	25.0%	82.8%	85.7%
% interested in system change	96.0%	81.0%	81.0%	69.0%
% interested in credit sys/%need more info	26%/68%	36%/54%	26%/49%	23%/50%
% interest in working group	39.0%	31.0%	22.0%	24.0%

Service satisfaction scale: 0 = Very unsatisfied, 1 = somewhat unsatisfied, 2 = Somewhat satisfied, 3 = Very satisfied

Time burden scale: 1 = Light to nonexistent, 2 = I have time to do more, 3 = About right, 4 = A lot but not overwhelming, 5 = Too much

Interest in shifting service to admin scale: 0 = Definitely not, 1 = Maybe not, 2 = Maybe yes, 3 = Definitely yes

*denominator determined by response to previous question about average hrs weekly